

Key stakeholder update

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March 2020 - COVID-19



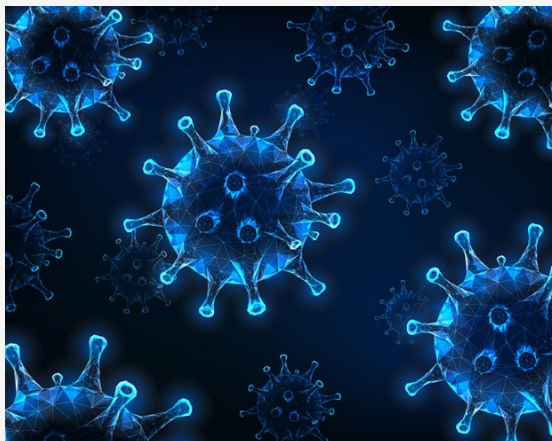
Dear

I am writing to update you on the HCPC response to the COVID-19 pandemic, including the introduction of temporary registers and how we are adapting the way we regulate.

If you would like to discuss any part of this email, please email communications@hcpc-uk.org and the Communications team will connect you with the right person at the HCPC.

Kind regards

John Barwick
Chief Executive and Registrar



Temporary COVID-19 register now live

Emergency legislation has been passed by the UK Government, giving us powers to automatically register 20,932 former professionals and students in their final year who have completed their clinical placements.

[The temporary registers](#) are now live and we have notified our temporary registrants, pointing them to the NHS survey should they wish to offer their support.

Initial signs from our NHS colleagues indicate a good response so far.

[Read our full news story >](#)

More COVID-19 advice for registrants and employers

We continue to develop our FAQs based on our registrants' questions and experiences. We have also just added advice for members of the public and employers to the mix and these will continue to grow.

Following questions from registrants on how they can offer their skills to the NHS we have published a [feature pointing to the NHS survey](#).

Next week, we plan to be in touch with employers with a COVID-19 themed enews.

[Read our COVID-19 advice >](#)



Adapting how we regulate

Further to my last update, we have made some changes to provide flexibility for our registrants. For example, we have cancelled CPD audits for those professions currently in renewal.

We have also had to make some changes as a result of the need for our staff to work from home. We are now pointing enquirers to email rather than our telephone lines. We also have limited access to post, which may slow our response times a little, but we are doing all we can to mitigate this.

[Read our full service update >](#)



Showing our appreciation

Our professionals are playing an important part in the UK healthcare response to COVID-19. We have expressed our appreciation in a number of ways, with a message from our Chair, throughout our communications over the last weeks, and simply by [taking part in the #Clapforourcarers](#) action.

I'm also very grateful for the commitment and flexibility of our staff who have risen to the challenge of adding temporary registers, whilst also rapidly adjusting our IT provisions and processes to enable home working.

The collaboration that has taken place and the speed of our national response to the pandemic has been inspirational.

[All our COVID-19 information is brought together in our COVID-19 Hub >](#)

[See our Chair's message to registrants >](#)



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